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Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

As a consumer, we like to choose a competitive provider. Broadband is important to our home, business or school. We do not want monopoly on internet because it can result in price fixing and services reducing. We had landline and DSL provided by AT&T before, costs were high but services were poor and internet speed was extremely slow. Every time when we called and complained, nothing were done! One year ago we changed to Sonic and we are so happy of their high speed and attentive services. Cost is much lower than AT&T. Later we found out AT&T cheats their long time customers especially the elderly; old customers never been informed if there were new promotions or lower rates that they can sign up.

I hope fair competition in free market place can promote customer services and result in lower and reasonably rates.

Thanks for your attention!

Cecilia chan